

CONFLICT ANALYSIS AND RESOLUTION CERTIFICATE

College: College of Arts & Humanities

This certificate prepares students to be professional conflict mediators. Students learn, through course work and field experiences, how to analyze and respond to conflicts at multiple levels – interpersonal, organizational, cultural, and international. This certificate is recommended for those moving into positions such as counselors, teachers, managers, mediators, and community leaders. To complete the program, the student must earn a grade of C or better in the required course work.

Requirements for the Conflict Analysis and Resolution Certificate

Code	Title	Credits
Required Courses ¹		
COMM 285	Introduction to Conflict Analysis and Resolution	3
COMM 385	Conflict Mediation	3
COMM 485	Practicum in Conflict Intervention	3
Elective Course ²		
Select one of the following:		3
COMM/ETHN 363	Communication and Ethnicity	
COMM 370	Communication and Social Movements	
COMM 490	Special Topics in Communication	
HIST 260	International Conflict	
PHIL 215	Contemporary Moral Problems	
PHIL 320	Value Theory	
PHIL 321	Politics, Law, and Society	
POLS 341	International Conflict and Cooperation	
SOCA 233	Criminology	
SOCA 234	Juvenile Delinquency and Juvenile Justice	
SOCA 323	Institutional Racism in America	
SOCA 331	Deviant Behavior	
SOCA 354	Class, Status and Power	
SOCA 356	Political Sociology	
Total Credits		12

1

The three core courses provide training in several areas of conflict transformation: conflict analysis and assessment, dispute mediation, dialogue facilitation, and conflict intervention. The courses must be taken in sequence. All three courses are required for completion of the certificate.

2

The purpose of the elective course is to help the student place his/her understanding of conflict in a broader social context. Therefore, the elective course must be from outside the student's major. After consulting with the program advisor, the student is to take one of the courses above.